## **Grow Your Career**

## **National Contact Centre Manager**

Blackmores is a market leader in developing and marketing products and services throughout Australasia that deliver a more natural approach to health. We are passionate about delivering high quality products and services and we always seek to develop and promote people who share this vision.

An exciting opportunity has become available for a Full Time role as a National Contact Centre Manager, reporting to the National Field Sales Manager.

The core focus of the role is to ensure our Blackmores Contact Centre delivers class-leading quality-oriented customer service to help drive customer loyalty and support continued sales growth. The role will require someone with excellent 'people skills', an excellent customer focussed ethos, and be able to share considerable industry experience and best practice ideas to help us drive towards class-leading quality-oriented customer service.

Blackmores is a smoke-free environment where the health of employees is valued and they are provided with an on-site gym, fresh healthy food from a subsidised staff café and generous product discounts.

If you wish to be part of an organisation where people are genuinely committed to the values that are at the heart of our business: passion for natural health, integrity, respect, leadership and social responsibility, please e-mail your resume to dtuffin@blackmores.com.au

Applications close 30<sup>th</sup> November 2015.

